

OptimaTech

CO-BROWSING & CO-EDITING (COBE)

Bridge the distance, boost productivity with seamless collaboration.



Solution overview

COBE is a next-generation collaboration platform that empowers effective collaboration, regardless of location. COBE goes beyond traditional screen sharing by enabling real-time co-browsing and co-editing of documents. This allows users to not only see the same screen simultaneously but also edit and complete forms collaboratively. COBE streamlines communication and fosters a more productive work environment.

Benefits



Improve efficiency & streamlined processes

Real-time collaboration features like co-browsing & co-editing optimize workflows, saving time and boosting productivity.



Enhanced customer support & satisfaction

Resolve customer issues efficiently with real-time co-browsing and collaborative form filling, leading to increased satisfaction and loyalty.



Simplified digital transformation

Empower users with digital forms and document access control, accelerating your digital transformation journey.



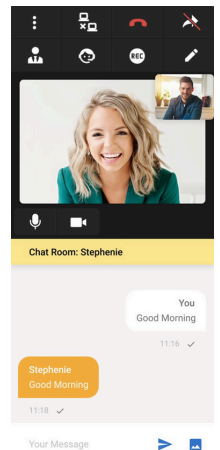
Faster sales cycles & seamless onboarding

Securely guide customers through contracts with co-browsing and obtain e-signatures, accelerating the sales process and ensuring a smooth onboarding experience.



Reduced costs & increased sustainability

Eliminate the need for paper forms, saving resources, cutting costs, and promoting environmental sustainability.



Features



Real-time Co-browsing

Allows users to navigate the same screen simultaneously, highlight key points, and discuss content in real-time.



Collaborative Co-editing

Working together on documents, presentations, and forms.



Granular Document Access Control

Control access to specific input fields, button or masking sensitive information within documents.



Recording and Playback

Capture and revisit important sessions for audit, training, or reference, ensuring accurate information retention.



Enhanced Security

With dedicated link and unique passcodes, maintain full control over access and protect sensitive information.



Simple Plug-in

Easy to integrate with current workflow without extensive redevelopment or significant software changes.



Support Multiple Industry-standard Deployments

Provide on-premise, cloud, private cloud or other options, which fit your business needs.



Use Cases



Contract or document signing

With secure screen sharing, parties involved in contract negotiations can view and collaboratively sign documents in real-time. This eliminates the need for physical meetings or multiple email exchanges, accelerating contract finalization and enhancing efficiency.



Customer Services

Support agents can visually guide customers through various tasks, such as navigating websites, filling out forms, or troubleshooting issues. Real-time collaboration fosters clearer communication, quicker issue resolution, and improved customer satisfaction.

